

DRIVER AND VEHICLE SERVICES CENTRES

**285. Hon WILSON TUCKER to the minister representing the Minister for Transport:**

- (1) Does the Department of Transport record average customer wait times for driver and vehicle services centres?
- (2) If yes to (1), for each centre, what is the average wait for each year over the last five years?
- (3) If no to (1), how does the department measure customer satisfaction and the efficiency of driver and vehicle services centres?

**Hon STEPHEN DAWSON replied:**

I thank the honourable member for some notice of the question. I saw the honourable member's question come in, but I do not have the answer in my folder, so if it is available someone will hopefully give it to me and I will give it to the member at the end of question time.